



FREQUENTLY ASKED QUESTIONS

Q: HOW BIG ARE THE CONTAINERS?

The containers measure 5' x 7' on the ground and are 8' tall (1.6m x 2.2m x 2.4m). The inside dimensions of the container are 58" x 77" x 92" (2.04m x 1.5m x 2.12m) and designed for easy entry. Each container will typically accommodate an average room to a room and a half of household goods. The containers sit about 4 inches (10cm) off the ground to ensure that your belongings are safe and dry should the weather choose not to cooperate during the time you are loading.

Q: WHAT ARE THE CONTAINERS MADE OUT OF?

Our containers are secure, weatherproof, fire-safe, mini steel storage units providing a very stable and chemical free environment for which to store and transport your belongings.

Q: ARE THE CONTAINERS SECURE WHILE ON MY PROPERTY?

Absolutely! Each container door is constructed in such a way, that it will latch tightly closed at the top and bottom. The middle locking bar has a place for you to put your own lock. No employee will EVER ask for the key or combination to your lock.

Q: WHERE WILL YOU PLACE THE CONTAINERS?

The containers will be placed at your residence in a location that will be easiest for you to load and unload. They can be placed anywhere a car can be parked and of course most anywhere on private property.

Q: HOW LONG CAN I HAVE THE CONTAINERS ON MY PROPERTY?

Unlike the pressure of renting a truck and being hit with high daily rental fees, Easy2Store will allow you as long as required on each end to load and unload your containers. If your situation requires it, we can also come back as early as the next day to pick up the container(s).

Q: HOW DO I KEEP ITEMS FROM SHIFTING DURING TRANSIT?

Packing your containers is a simple task! Treat them just like you would a truck, minus the slippery metal ramp to navigate your way up and down. Remember that your containers are only 4" from the ground. Place your heavier items on the bottom and lighter items on the top. Fill in as much empty space as you can and UTILISE PACKING SUPPLIES! Things like moving blankets and using the appropriate boxes are the single most important factors in a successful move.

Q: HOW DOES PAYMENT WORK?

Simple. Reserve and order online then request a delivery date of your empty containers, which we will collect, via credit card. The rest of the move cost will be collected after you have determined the number of containers you have filled and wish to be shipped. If you need additional storage, we can charge you automatically once you reach the destination storage location.

Q: WHAT IF I DON'T HAVE AN ADDRESS WHERE I AM MOVING?

This is exactly why we are in business. Although your situation may feel unique and is certainly stressful, we deal with customers in your exact situation every single day. If you need us to hold on to your belongings for any length of time, we can do so until you are ready for the final delivery. You can also come to the facility and access your belongings as often as you need at no charge!

Q: WHAT ABOUT INSURANCE?

Your property should be covered by your normal contents household policy, however, we advise that you contact your insurance provider and confirm the goods are insured whilst temporarily outside your property and when in your box in our storage facility.